Addressing the Needs of Mental Health, Alcohol, and Other Drug Programs

**Conference Program** 

## April 15–16, 2015

Hyatt Regency Long Beach 200 South Pine Avenue Long Beach, CA 90802



AND RESEARCH

## **PROGRAM AT-A-GLANCE**

## WEDNESDAY, April 15, 2015

7:30 AM - 5:15 PM	REGISTRATION		
7:30 AM - 10:00 AM	CONTINENTAL BREAKFAST AND		
	EXHIBIT HALL OPEN		
8:00 AM - 8:45 AM	PRODUCT DEMONSTRAT	ION	
9:00 AM - 9:45 AM	PRODUCT DEMONSTRAT	ION	
10:00 AM - 10:25 AM	CONFERENCE OVERVIEW	V	
10:25 AM - 11:20 AM	GENERAL SESSION KEYNOTE   The gradual evolution of standards essential to support interoperability, data sharing and electronic health information exchange (HIE)		
11:20 AM - 12:15 PM	GENERAL SESSION KEYNOTE Supporting HIE between primary care and specialty behavioral health providers: Common forms, client consents, and other inter-organizational arrangements		
12:15 PM - 2:00 PM	LUNCH, EXHIBIT HALL OPEN		
1:00 PM - 1:45 PM	PRODUCT DEMONSTRATION		
2:00 PM - 3:15 PM	CONCURRENT SESSIONS		
	Facilitating client information exchange between behavioral health and criminal justice systems	Technology interface challenges between hospitals and other treatment settings in support of care coordination	
	Transitioning to ICD-10 and DSM-5:How treatment organizations, EHR vendors, health plans, and others have mobilized to address the challenges	Advanced stages of EHR implementation: Linking functions to streamline workflow and providing clinical decision support for quality improvement	
3:15 PM - 3:45 PM	BREAK AND EXHIBIT HAL	LOPEN	
3:45 PM - 5:00 PM	GENERAL SESSION KEYNOTE   Changes coming soon from California DHCS billing and reporting systems: What counties and providers need to know		
5:00 PM - 6:45 PM	EXHIBITOR RECEPTION A	EXHIBITOR RECEPTION AND EXHIBIT HALL OPEN	

## THURSDAY, April 16, 2015

7:30 AM - 3:30 PM	REGISTRATION	
7:30 AM - 8:15 AM	CONTINENTAL BREAKFAST AND	
	EXHIBIT HALL OPEN	
8:30 AM - 9:40 AM	GENERAL SESSION KEYNOTE   One year later: A review of the dramatic changes from the Affordable Care Act (ACA) and their impact on information technology for behavioral healthcare services	
9:45 AM - 10:45 AM	GENERAL SESSION KEYNOTE   The implications of future changes to reimbursement models: How will it impact what we need from IT systems?	
10:45 AM - 11:15 AM	BREAK AND EXHIBIT HAL	L OPEN
11:15 AM - 12:30 PM	CONCURRENT SESSIONS	
	Challenges and benefits of interagency data exchange with children's behavioral health services, child welfare and education	The future of 42 CFR.2 regulations for protecting the privacy of substance use-related client data: What new interpretations for the electronic era may be coming?
	How managers can use technological advances to streamline electronic data entry, analysis and meaningful reports to support quality management efforts	EHRs for integrated behavioral health in primary care settings: special features to support care coordination within the team
12:30 PM - 2:00 PM	LUNCH AND EXHIBIT HALL OPEN	
1:00 PM - 1:45 PM	PRODUCT DEMONSTRATION	
1:45 PM - 2:00 PM	BREAK	
2:00 PM - 3:15 PM		
	The restructuring of public sector systems of care: Data sharing agreements between specialty behavioral health plans and physical health plans	Advances in technologies for HIE: A dynamic evolution of functionality for EHRs and HIE organizations
	Meaningful Use: Incentives, standards, and aspirational goals	Patient portals, personal health records (PHRs), smart phone apps and other mobile devices to promote engagement in care and enhance wellness and recovery
3:30 PM	CLOSING GENERAL SESSION   Reducing the tower of Babel: The benefits and feasibility of standardizing a few performance and outcome measures	
4:30 PM	CONFERENCE ADJOURNS	
4:30 PM	CONFERENCE ADJOURN	S



## WEDNESDAY, April 15, 2015

7:30 AM - 5:15 PM	<b>REGISTRATION</b>	YER
7:30 AM - 10:00 AM	CONTINENTAL BREAKFAST AND EXHIBIT HALL OPEN REGENCY BALLRO	NOM
8:00 AM - 8:45 AM	PRODUCT DEMONSTRATION	VAB
9:00 AM - 9:45 AM		VAB
10:00 AM - 10:25 AM	CONFERENCE OVERVIEW	NOM
	Sandra Naylor Goodwin, PhD, MSW, President and CEO, California Institute for Behavioral Health Solutions (CIBHS)	
	Tom Trabin, PhD, MSM, Conference Chair; Behavioral Health Informatics and Executive Con	sultant
10:25 AM - 11:20 AM	GENERAL SESSION KEYNOTE	NOW
	The gradual evolution of standards essential to support interoperability, data sha and electronic health information exchange (HIE)	ring
	<b>Pamela Lane, MS, RHIA, CPHIMS</b> , Deputy Secretary, California Health and Human Servic Agency (CHHS) and Director, California Office of Health Information Integrity	es
	As widespread implementation of EHRs continue, the emphasis of pioneering work on he information technology standards is shifting to HIE. The presenter for this session will re some of the most essential standards for HIE, with a particular focus on content and form structure, vocabulary, and both transport and security protocols. Among the standards sh review are CCR, CCD, C-CDA structure and content for transitions of care. She will also explain the importance of data provenance standards to support data segmentation as prevent unconsented re-disclosures.	eview n ne will
11:20 AM - 12:15 PM	GENERAL SESSION KEYNOTE	NOM
	Supporting HIE between primary care and specialty behavioral health providers: Common forms, client consents, and other inter-organizational arrangements	:
	Virna Little PsyD, LCSW, SAP, CCM, Vice President for Psychosocial Services / Communit Affairs, The Institute for Family Health	у
	As the Affordable Health Care Act prompts a strengthening of interconnections between primary care and behavioral health providers, they are increasing their exchange of client information. The presenter for this session will describe different types of health informat exchanges by these providers to support care coordination. She will discuss various arrangements made between providers for streamlining these exchanges such as common structured electronic forms for communicating client data and client consent. The present will also explain some of the differences between medical and behavioral health EHRs th present challenges for interoperability and describe some of the electronic interfaces develop to support information exchange between them.	ly ter at



## WEDNESDAY, April 15, 2015

12:15 PM - 2:00 PM	LUNCH, EXHIBIT HALL OPEN
1:00 PM - 1:45 PM	PRODUCT DEMONSTRATION HIGTOROF COCENTRIX
2:00 PM - 3:15 PM	CONCURRENT SESSIONS
	Facilitating client information exchange between behavioral health and criminal justice systems
	<b>David Litvack</b> , Criminal Justice Advisory Council Coordinator, Salt Lake County Mayor's Office, Office of Regional Development
	Mack Jenkins, Chief Probation Officer, San Diego County Probation
	<b>Goeff Twitchell, PhD</b> , Director of Treatment and Clinical Services, San Diego County Probation Department
	Prison reform is returning thousands of offenders to counties now faced with responsibilities for addressing their mental health and substance use problems. This is prompting a positive effort to enhance and coordinate re-entry services among multiple local service systems including criminal justice, physical and behavioral health care, employment and housing. Exchange of information between these systems is vital, but diverse databases and privacy and security guidelines make for challenges. This session will highlight these challenges and provide examples of how some counties and states developed innovative solutions.
	Technology interface challenges between hospitals and other treatment settings in support of care coordination SEAVIEW AB
	<b>Dr. Steven Ronik,</b> Chief Executive Officer, Henderson Behavioral Health <b>Michael Fitzgerald, MSN,</b> Executive Director, Behavioral Health Services, El Camino Hospital
	Among the highest risk challenges for systems of care are facilitating effective discharge transitions from acute care to outpatient treatment. For this reason, one of the few system-wide behavioral health measures with the most widespread national use is the time between discharge and first outpatient appointment. Presenters for this important session will review the types of data collection and analyses that must be conducted by the system of care to track this measure across treatment settings. They will evaluate the challenges to hospitals and outpatient settings in sharing information electronically for timely communication in service of their clients. The presenters will review steps being taken by hospitals and outpatient settings along with major payers and system of care managers to assure that the necessary consents, technological interfaces, and workflows are in place to streamline the information exchange needed to coordinate care.

DAY1

## WEDNESDAY, April 15, 2015

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2:00 PM - 3:15 PM	CONCURRENT SESSIONS, continued
	Transitioning to ICD-10 and DSM-5: How treatment organizations, EHR vendors, health plans, and others have mobilized to address the challenges
	Lisette Wright, Executive Director, Behavioral Health Solutions
	All clinical diagnosing, charting and claiming is migrating from ICD-9 to ICD-10 and from DSM-4 to DSM-5. The presenter for this session will describe the nature of the changes in philosophy, content and coding. She will explain the magnitude of change for EHR software that vendors must reconfigure. She will also describe many of the changes for clinicians in how to diagnose and code, and for claiming and billing specialists in how to submit proper codes. The presenter will also advise on training procedures and on changes to quality assurance policies so that the training is implemented effectively.
	Advanced stages of EHR implementation: Linking functions to streamline workflow and providing clinical decision support for quality improvement
	Virna Little PsyD, LCSW, SAP, CCM, Vice President for Psychosocial Services / Community Affairs, The Institute for Family Health David R. Gastfriend, MD, CEO, Treatment Research Institute and Chief Architect,
	The ASAM Criteria Software
	Once an organization has implemented the basic functionality of their EHR, possibilities emerge for more advanced functions. Presenters will describe how interconnections between scheduling, clinical, quality assurance and billing functions can streamline and improve workflows. They will explain technological supports for managing record privacy, including record segmentation and varied types of password access. The presenters will review various examples of clinical decision support prompts, including how the "golden thread" can be strengthened between assessments, treatment plans with guidelines for evidence- based practices, and progress notes. The presenters will evaluate what some organizations developed as best approaches to installing decision support prompts, and lessons learned from approaches that proved to be ineffective.
3:15 PM - 3:45 PM	BREAK AND EXHIBIT HALL OPEN



## WEDNESDAY, April 15, 2015

3:45 PM - 5:00 PM	GENERAL SESSION KEYNOTE
	Changes coming soon from California DHCS billing and reporting systems: What counties and providers need to know
	<b>Ben Word</b> , Chief Architect, DHCS <b>Don Kingdon, PhD</b> , Director of Mental Health Policy, Harbage Consulting
	The Department of Health Care Services (DHCS) recently incorporated the separate state departments of Mental Health and of Alcohol and Drug Programs. This new integration creates opportunities for upgrading and integrating older IT systems for billing and other functions that guide and powerfully impact how counties and providers collect, organize, and report data to the state. Presenters will describe emerging DHCS' plans for upgrading billing regulations and IT systems for MH and SUD treatment, including adjustments to Short-Doyle billing systems. They will highlight a special focus on MediCaid Information Technology Architecture (MITA) from both policy and technology perspectives that will create new standards for California counties and providers.
5:00 PM - 6:45 PM	EXHIBITOR RECEPTION AND EXHIBIT HALL OPEN REGENCY BALLROOM

4 Conference Program



## THURSDAY, April 16, 2015

7:30 AM - 3:30 PM	REGISTRATION		REGENCY FOYER
7:30 AM - 8:15 AM	CONTINENTAL BREAKFAST A EXHIBIT HALL OPEN	<b>Exym</b>	REGENCY BALLROOM
8:30 AM - 9:45 AM	GENERAL SESSION KEYNOT	E	BEACON BALLROOM
	One year later: A review of the Act (ACA) and their impact or healthcare services	0	
	<b>Rear Admiral Peter J. Delany, PhD</b> and Quality, Substance Abuse and <i>N</i> US Public Health Service		
	The ACA brought massive changes previously without health coverage will explain how the shift to Medie health information technology to a requirements. He will also review to providers, public agencies, and hea systems and electronic health infor including pay for performance that data entry and analysis.	and the organizations that Caid payment mechanism more efficiently meet new the increased emphasis on th plans that necessitates mation exchange. He will	It serve them. The presenter s increases the necessity for documentation and claiming closer care coordination between use of electronic health record forecast future trends from ACA
9:45 AM - 10:45 AM	GENERAL SESSION KEYNOT	E	BEACON BALLROOM
	The implications of future char what we need from IT systems?	•	models: How will it impact
	Dale Jarvis, MBA, Principal, Dale Ja	arvis and Associates, LLC	
	Counties and provider organizatio reimbursement models change from for this session will envision these explain the rationale for their likely needs that executives will have to r understanding of client mix, assess The presenter will explain the differ will define the types of data most l environment of new fiscal arranger	m fee for service to case rat future changes, define the y emergence.He will explai nanage in this new environ ing risk factors for high ut erences between encounter ikely to be essential for ma	te and capitation. The presenter financial arrangements, and in the changing information mment, including a better ilization, and data analytic tools. data and service data, and he
10:45 AM - 11:15 AM	BREAK AND EXHIBIT HALL O	PEN	REGENCY BALLROOM



#### THURSDAY, April 16, 2015

11:15 AM - 12:30 PM	CONCURRENT SESSIONS
	Challenges and benefits of interagency data exchange with children's behavioral health services, child welfare and education
	Patrick Gardner, JD, President, Young Minds Advocacy Project
	Lynn Thull, PhD, Children's Mental Health Policy and Practice Improvement, Alliance for Children and Family Services
	<b>Betty Walton, MSW, PhD</b> , Research Professor, Indiana University School of Social Work & Indiana Family & Social Services Administration, Division of Mental Health & Addiction
	Behavioral health services for youths and their families often require coordination with multiple agencies and systems of care including child welfare, education, juvenile justice, and foster care. Presenters will discuss how youth and family services necessitate exchange of information between disparate electronic information systems for effective care coordination and reporting. They will describe how Katie A and other regulatory initiatives further underscore the need for interconnecting information systems that support systems of care for youths and families.
	The future of 42 CFR.2 regulations for protecting the privacy of substance use-related client data: What new interpretations for the electronic era may be coming?
	<b>Rear Admiral Peter J. Delany, PhD, LCSW-C</b> , Director, Center for Behavioral Health Statistics and Quality, Substance Abuse and Mental Health Services Administration; Rear Admiral, US Public Health Service
	Renee Popovits, JD, Attorney, Popovits & Robinson, Attorneys at Law
	In response to demand from many stakeholders, the Substance Abuse and Mental Health Services Administration is taking a further, in-depth review of the applicability of 42CFR.2 regulations in the evolving electronic environment. Presenters for this session will summarize the controversies engendered by the increased use of electronic health information exchange, particularly the difficult balance needed between encouraging HIE in support of care coordination between providers and protecting privacy when client consent is not forthcoming. They will describe how the emergence of HIE organizations and the

closer coordination of behavioral health services with primary care have complicated these challenges. They will review the changes in interpretation of the regulation that SAMHSA

has already made during the past few years, and new ones being considered.

## THURSDAY, April 16, 2015

CIBHS

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3

11:15 AM - 12:30 PM	CONCURRENT SESSIONS, continued	
	How managers can use technological advances to streamline electronic data entry, analysis and meaningful reports to support quality management efforts	
	Dr. Steven Ronik, Chief Executive Officer, Henderson Behavioral Health	
	Amie Miller, MFT, Quality Improvement Manager, Monterey County Behavioral Health Division	
	<ul> <li>Health care reform, prison reform and other transformational policy changes are placing increased emphasis on data-driven performance and outcomes. In this session presenters will review how the widespread use of EHRs in diverse settings is making it easier to enter original data electronically, thus obviating the need for translation from paper to computers. They will review new advances in technology that make it easier to analyze data and provide the results as meaningful information in visual formats that are easy to understand, use and further analyze. The presenters will evaluate the extent to which EHRs have built in these capabilities, and when it is useful to deploy separate data analytic software as an adjunct. They will explain how analytic software can make it easier for managers to perform data analyses directly, and when it is most opportune to rely upon staff data analysts to assist in the processes of data analysis and report interpretation.</li> <li>EHRs for integrated behavioral health in primary care settings: special features to support care coordination within the team SHORELINE AB</li> </ul>	
	Olga Felton, RN, MSN, Nursing Director, Didi Hirsch Mental Health Services Michael R. Lardieri, LCSW, AVP, Strategic Program Development, Behavioral Health Service	
	Line, North Shore LIJ Health System Increasingly behavioral health services are being integrated into primary care as an integral part of the team. In this session presenters will review organizational models that integrate primary medical care with mental health and substance use disorder treatment; discuss health information technologies that support integration; and explain the factors that facilitate and complicate the use of HIT to support integrated care. Presenters will also discuss the tradeoffs of record segmentation and provide examples of primary care settings that maintain a separate behavioral health record from the physical health record, and those that maintain a unified patient record.	
12:30 PM - 2:00 PM	LUNCH AND EXHIBIT HALL OPEN	
1:00 PM - 1:45 PM		
1:45 PM - 2:00 PM	BREAK	



#### THURSDAY, April 16, 2015

2:00 PM – 3:15 PM	CONCURRENT SESSIONS
	The restructuring of public sector systems of care: Data sharing agreements between specialty behavioral health plans and physical health plans BEACON BALLROOM
	<b>Clayton Chau, MD, PhD,</b> Medical Director, Behavioral Health Department,L.A. Care Health Plan <b>Renee Popovits, JD,</b> Attorney, Popovits & Robinson, Attorneys at Law
	Health care reform is catalyzing a dramatic restructuring of public health care delivery systems. Presenters will explain how the restructuring has led to closer care coordination between county behavioral health and other public agencies and health plans. They will explain the consequent increase in data sharing between behavioral health and these other organizations, and the benefits and challenges that it presents. They will review the burgeoning types of data sharing agreements intended to define and facilitate the increased coordination of services, with examples from several counties. In particular, they will describe the enhanced case management across agencies that has emerged as a result of these agreements.
	Advances in technologies for HIE: A dynamic evolution of functionality for EHRs and HIE organizations.

**Paul Budilo**, Executive Director, Orange County Partnership Regional Health Information Organization (OCPRHIO)

Andy McCraw, MPH, President, Software and Technology Vendors Association (SATVA) President, Welligent, Inc.

The increased focus on electronic exchange of health information requires advances in HIE technologies and their rapid implementation Presenters for this session will include representatives of leading behavioral health and medical EHR vendors, along with a leading expert in technology innovations to support HIE. They will describe methods for data sharing already in use such as Direct, FTPs, digital signature tools, and others. They will overview the current status of HIE mechanisms in EHRs, including technological-facilitated privacy and security protections, and the extent to which electronic HIE through the EHR is commonly used. Presenters will describe the range of mobile technologies useful to staff in the field for varying functions and how those technologies receive and transmit information helpful to staff working with clients. They will then envision the future of HIE-related technologies, the development work being done to get there, and some examples of innovative implementations already underway.



## THURSDAY, April 16, 2015

2:00 PM - 3:15 PM	CONCURRENT SESSIONS, continued
	Meaningful Use: Incentives, standards, and aspirational goals SEAVIEW C
	Michael R. Lardieri, LCSW, AVP, Strategic Program Development, Behavioral Health Service Line, North Shore LIJ Health System
	The Meaningful Use initiative is focusing EHR implementation efforts on providing meaningful information, even for those who aren't eligible for the financial incentives. The presenter in this session will review the Meaningful Use standards and their associated incentives, especially for stages 2 and 3. He will discuss the relevance and implications of these standards for behavioral health organizations, and provide examples of how some organizations are implementing stages 2 and 3. He will include organizational implementation examples of how meaningful client outcomes and quality improvements were achieved.
	Patient portals, personal health records (PHRs), smart phone apps and other mobile devices to promote engagement in care and enhance wellness and recovery
	Marlene Maheu, PhD, Executive Director, TeleMental Health Institute, Inc.
	Stacey Sterling, MSW, MPH, Practice Leader, Kaiser Permanente Division of Research
	A range of innovative technologies are now available to promote the engagement of clients and their family in the treatment process and their recovery journeys. Presenters will describe how patient portals through organized care systems enable client access to their own electronic health record information, to general health information and advice, and to scheduling and email communication with their health care providers. They will describe mobile apps for self - monitoring of moods, self-monitoring of physical health indicators (e.g. fit bits, basis watches), and reminder prompts related to individual care plans (e.g. GPS indicators for drug use risk areas and countering self-coping strategies). This session will also envision the dynamic future of these technologies through such new developments as the Internet of Things and Qualities of Self.



3:30 PM

#### THURSDAY, April 16, 2015

#### **CLOSING GENERAL SESSION**

## Reducing the tower of Babel: The benefits and feasibility of standardizing a few performance and outcome measures . . . . BEACON BALLROOM

**Ron Manderscheid, PhD**, Executive Director, National Association of County Behavioral Health and Developmental Disability Directors; Adjunct Professor, Bloomberg School of Public Health, Johns Hopkins University

Lynda Zeller, MPH, Senior Deputy Director, Behavioral Health & Developmental Disability Division, State of Michigan

The increasing amount and diversity of required performance and outcome measures threatens to overwhelm the capacity of behavioral health providers to respond. Presenters in this session will overview the dilemma nationally, particularly as it pertains to providers contracted to multiple payers across multiple counties. They will describe initiatives in a few states and in other countries to consolidate these requirements into a single set that can be incorporated into all EHR software systems. They will describe how this approach can streamline data collection and reduce administrative costs for providers, and preserve resources for quality improvement efforts. They will also illustrate how this approach can lead to enhanced benchmarking and quality improvement efforts.

4:30 PM

**CONFERENCE ADJOURNS** 

## THANK YOU TO OUR EXHIBITING SPONSORS



#### CoCentrix/Microsoft

www.cocentrix.com

CoCENTRIX develops products and solutions that help state governments, local governments, agencies and care providers, connect, collaborate and coordinate. We deliver the most comprehensive Electronic Health Record and care coordination solutions for Health and Human Services. Organizations in 40 states utilize our products to improve outcomes, enhance efficiencies, provide transparency and maximize revenue.



#### Exym, Inc.

www.exym.com

With over 50 customers in California, Exym is a proven, reliable and easy to use web-based EHR. Our extensive background in electronic transactions means you have an experienced partner to help you navigate the new technical requirements for healthcare. Best of all, your clinicians will love it!



#### Netsmart

www.ntst.com

Netsmart supports behavioral health providers to navigate the ever-changing healthcare landscape and continuously transform care. Through our electronic health records and related solutions, we positively impact the clinical, financial and operational performances of each of our clients, increasing efficiency and improving client outcomes. For information, visit www. ntst.com, call 1-800-472-5509.



#### The Echo Group www.echoman.com

The Echo Group ensures customers are clinically effective and financially strong by providing industry leading EHR, billing software, managed care and Revenue Cycle Management solutions. Whether you choose a cloud-based implementation or a self-hosted approach, Echo brings you the most intuitive and flexible products available for behavioral health including the innovative Visual Health Record.



#### Welligent www.welligent.com

Find out why more providers are saying "We Chose Welligent!" Welligent EHR has outstanding support and responsiveness, quarterly product enhancements, on-going change management for all billing and regulatory requirements at no additional cost, and more. Call or click today to find out how your agency can experience the Welligent difference!

## Booth #216

Booth #117

#### Booth #110/112

Booth #119/121

#### Booth #111/210

National Behavioral Health Information Management Conference and Exposition 11

## THANK YOU TO OUR OTHER EXHIBITORS











#### Askesis Development Group www.askesis.com

Askesis Development Group provides state-of-the-art software solutions for service delivery and business management excellence in health and human service organizations. A leader in strategy and innovation, Askesis is the preferred technology partner for maximizing organizational performance, improving clinical operations, optimizing revenue cycle management, facilitating care coordination, and promoting consumer engagement.

#### BestNotes www.bestnotes.com

BestNotes is a HIPAA compliant Customer Relationship Management and Electronic Health Record database system specifically designed for the behavioral health industry. Users of BestNotes enjoy no upfront fees, unlimited training and support, month-to-month contract, and unlimited data for one low monthly price. Give us a call for a free trial today!"

#### Care Management Technologies, Inc. www.cmthealthcare.com

Care Management Technologies (CMT) is a firm with expertise and experience in behavioral health (MH/DD/SA) data analytic solutions. CMT's expertise is in enabling payers and providers to improve the health of populations through risk identification and stratification across a myriad of complexities resulting in efficient and proactive outreach and care.

#### ClaimTrak Systems, Inc. www.claimtrak.com

CLAIMTRAK is a complete Electronic Health Record (EHR)—Clinical, Billing, Scheduling, Reporting, Medication Management, etc.—for inpatient, outpatient and residential providers. In addition, CLAIMTRAK also offers an integrated Primary Care Module. While ClaimTrak customers utilize much functionality "straight from the box", CLAIMTRAK has been designed to be extremely flexible to effectively meet the specific needs of each program and organization. In short, CLAIMTRAK allows providers to manage critical information, reduce operational costs, increase reimbursements and improve quality of care.

#### Clinivate

#### www.clinivate.com

Clinitrak<sup>®,4</sup>The Affordable EHR Solution for Behavioral Health Agencies" was specifically developed to address the needs of behavioral health agencies, providers, clinicians and managers. Featuring customizable reporting, Evidence Based Practices (EBP) support with graphical outcome tracking, treatment plans, electronic prescribing and much, much more. As a totally web-based application Clinitrak customers incur no start-up fees, free software updates and Clinivate is proud to still offer free live technical support.

#### CENTER RESEARCH eCenter Research, Inc.

#### http://ecenterresearch.com/ecenter\_test/

eBHS is a secure online clinical information system powered by eCenter Research with connectivity to existing EMR's. eBHS supports collaborative, multi-agency care processes that enable providers to improve outcomes for clients, groups of clients, and whole systems of care through real-time capture of and access to behavioral and physical health information. Contact Rikke Addis raddis@cibhs.org for more information about CIBHS Advanced Recovery, Coordinated Care, Small County Data Center, MOQA, CPS, and Evaluation projects. For information about eCenter Research eINSIGHT Systems info@ecenterresearch.com

### Booth #222

**Booth #122** 

#### Booth #107

**Booth** #208

Booth #200

Booth #204

















#### FEI Systems www.feisystems.com

FEi Systems is a leading provider of health-related IT solutions, directly supporting 30 State and County clients implementing the WITS behavioral health focused EHR system, as well as CMS, SAMHSA and ONC. FEi is excited to showcase WITS as a solution for implementing California's 1115 Waiver, and California Mental Health Services Act Prevention and Early Intervention reporting requirements.

#### Foothold Technology http://footholdtechnology.com

Foothold Technology offers a certified electronic record, AWARDS, that helps human service providers manage services, track client data, and generate reports for better outcomes and billing. Originating from three agencies in 2000, AWARDS is ideal for virtually all service types and is fully interoperable with any other federally certified system.

#### Genoa, a QoL Healthcare Company www.genoa-qol.com

Genoa, a QoL Healthcare Company is the nation's market-leading provider of pharmacy services dedicated to the behavioral health community and those affiliated with managing the cost and quality of their care. For more information about our on-site pharmacy models, please visit us at: www.genoa-qol.com.

#### Kings View www.kingsview.org

Kings View has addressed the unique behavioral and social needs of the seriously mentally ill for the past 65 years and is recognized as the industry leader for innovation and collaboration. Kings View offers six service lines: Mental Health, TelePsychiatry, Substance Abuse, Intellectually Challenged Programs, Youth Empowerment, and Information Systems.

#### Mental Health Center of Denver www.mhcd.org

Reaching Recovery www.reachingrecovery.org The Reaching Recovery program, at the Mental Health Center of Denver, partners with behavioral healthcare agencies to effectively measure the recovery and well-being of your consumers. The four recovery instruments are proven through valid outcomes that show the value of your services and the impact they have on your consumers.

#### Mobile Therapy www.mobiletherapy.com

SelfEcho's Mobile Therapy is a mobile and web system that empowers clinicians to better engage clients and improve treatment. Clients track well-being using surveys and sensors on smartphones. Clinicians have access to a powerful dashboard that provides data and contextual information on what's happening with clients in-between therapy sessions.

## NextGen Healthcare

#### www.nextgen.com

NextGen Healthcare delivers simple, smart, integrated, interoperable EHR/practice management and revenue cycle solutions with an intuitive BH-specific workflow to help BH providers improve care, simplify reporting, speed payment, and enhance revenue. Deliver compassionate, comprehensive care with the NextGen® solution, which includes protocols for disease management, population health, and collaborative care.

#### Utila

#### https://utila.us

Utila believes better communication with providers, and more accessible educational material for clients, improves care outcomes. Utila can be accessed from any device anytime anywhere. Utila is a customizable web based client engagement platform designed for behavioral health providers, telehealth companies, EMR companies, EAP companies, payer organizations and IVR companies.

#### Booth #109

Booth #218

Booth #108

#### Booth #105

#### Booth #101

#### Booth #104

#### Booth #206

## NOTES


## 2015 CONFERENCE PLANNING COMMITTEE

#### Susan Blacksher, MSW, MCAS

California Consortium of Addiction Programs and Professionals (CCAPP)

#### **Adrian Carroll**

California Behavioral Health Directors Association (CBHDA) Substance Abuse Prevention and Treatment (SAPT) Committee Stanislaus County Behavioral Health and Recovery Services

#### Rachel Clausen

California Council of Community Mental Health Agencies (CCCMHA) EMQ Families First

#### **Toquyen Collier, PMP**

California Department of Health Care Services (DHCS)

#### Monica Davis

CA Association of Social Rehabilitation Agencies (CASRA) Mental Health America of Los Angeles (MHALA)

#### John de Miranda, EdM

National Association on Alcohol, Drugs, and Disability

#### **Richard DeLiberty, MSW** Conference Co-Organizer

#### David Horner, PhD

California Quality Improvement Committee (CalQIC) Orange County Health Care Agency

> Sheree Kruckenberg California Hospital Association

#### Virna Little, PsyD, LCSW, SAP

Association of Clinicians for the Underserved (ACU)

#### Marlene Maheu, PhD

Coalition for Technology and Behavioral Science (CTiBS) TeleMental Health Institute, Inc.

#### Ron Manderscheid, PhD

National Association of County Behavioral Health & Developmental Disability Directors (NACBHDD)

#### David A. Minch

California Association of Health Information Exchanges Bay Area Healthsare

#### Cricket Mitchell, PhD California Institute of Behavioral Health Solutions (CIBHS)

#### Victor Singh, LCSW California Behavioral Health Directors IT Committee San Joaquin County Behavioral Health Services

#### Jim Sorg

California Association of Alcohol and Drug Program Executives (CAADPE) Tarzana Treatment Centers

> Tom Trabin, PhD, MSM Conference Chair

Lynn Thull, PhD California Alliance of Child and Family Services (CACFS)

> Becky Vaughn National Council for Behavioral Health

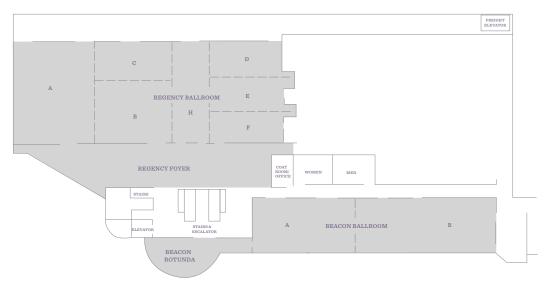
Dan Walters California Behavioral Health Directors Association IT Committee Kern County Mental Health

## Grady L. Wilkinson, MSW

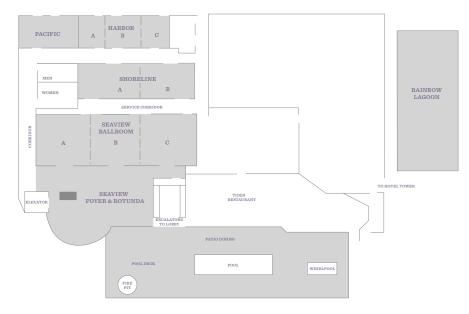
Mental Health Corporations of America Sacred Heart Rehabilitation Center, Inc.

## HOTEL MAP

#### LOWER LEVEL (First Floor)



#### UPPER LEVEL (Fourth Floor)



## PRESENTER BIOGRAPHIES AND HANDOUTS ARE AVAILABLE AT:

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## EXHIBIT HALL MAP

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